

## Corporate Profile

### WHO WE ARE

Bay Area Community Services (BACS) is a not-for-profit, 501(c)3 tax exempt organization, EIN 94-1708069, DUNS number 073931628.

**Our mission** is to uplift under-served individuals and their families by doing whatever it takes. **We envision** a world where all people are healthy, safe, and engaged in community wellness, with access to quality housing.

### HISTORY

In 1953, a group of Oakland churches and advocates came together to create the first organization of its kind in the Bay Area, founded to respond to the growing needs of elders and people with mental health issues. As the agency grew in size and expertise, we focused on the connections between mental health and lack of available affordable housing. By 1965, BACS was targeting rising homelessness around our community.

For decades, BACS has steadily grown throughout Northern California to meet the rising needs of communities. As an historical agency with comprehensive expertise in behavioral health & housing solutions, it is our founding commitment to do “whatever it takes” to meet the needs of our community. We are determined to growing ethically, hiring locally & hiring people with lived experience, and bringing person-centered care to every community where we work.

### WHO WE SERVE

We are helping people experiencing mental health needs or housing crises, while balancing other complications like health needs, substance use, generational trauma, incarceration, poverty, and more.

### WHAT WE DO

BACS does “whatever it takes” to create programs that meet community needs, integrating nearly seven decades of behavioral health expertise with our Housing First philosophy. Our services include:



#### RESIDENTIAL Services

We have 24/7 residential programs across the Bay Area, addressing mental health and housing crises with expertise and compassion. BACS provides a short-term place for people in crisis to stay, from two weeks to six months, while our team works with them to meet individualized goals. Each person we work with gets focused attention on their unique needs, until they are stable in the community. We help participants create the conditions for success.



#### INTENTIONAL Care

BACS uses a “whatever it takes” approach to stabilize and empower our participants to achieve individualized goals. We coordinate care for the “whole you” – breaking down the systems that separate health, mental health, housing, benefits, and other services – to help participants take their next steps in life. We are helping people experiencing mental health needs or housing crises, while balancing other complications like health needs, substance use, generational trauma, incarceration, poverty, and more. We fight against stigma and work tirelessly to uplift each individual we serve.



#### HOUSING Solutions

BACS knows that nobody wants to be homeless. We work to prevent homelessness before it starts. For people who are already homeless or unstably housed, we use direct outreach to find people where they are at, whether it is on the street, in encampments, or more. Then, we do whatever it takes to find them permanent, sustainable housing. We offer interim housing, benefits assistance, job support, food support, housing application fees, and more.

## CAPACITY and IMPACT

BACS is an expert in Housing First, strengths-based, flexible services that are *from* the community and *for* the community, providing services to more than 100,000 people experiencing serious mental illness, justice involvement, recent psychiatric hospitalization, and/or housing insecurity or homelessness since 1953. BACS is an expert in comprehensive, integrated, and effective approaches to housing & health for complex populations.

In Fiscal Year 2021, BACS' 420 staff served 14,699 unique individuals.

More than 50% of BACS staff are “peers” with lived experience of mental health challenges, homelessness or housing insecurity, and/or incarceration. Many are in direct services roles, but there are people with lived experience in administrative, accounting, and senior leadership positions as well. This means that across the agency, anywhere a client comes into contact with staff they are going to encounter team members who can build trust and establish effective communication from this mutual understanding.

## WHERE WE ARE LOCATED



Headquarters: 390 40<sup>th</sup> Street, Oakland, CA, 94609

Phone: 510.613.0330

Fax: 510.569.4589

Website: [bayareacs.org](http://bayareacs.org)

Email: [bacs@bayareacs.org](mailto:bacs@bayareacs.org)

Locations:

- ♥ Antioch (1)
- ♥ Berkeley (2)
- ♥ Fairfield (1)
- ♥ Fremont (2)
- ♥ Hayward (3)
- ♥ Oakland (4)
- ♥ Pleasanton (1)
- ♥ Pittsburg (1)
- ♥ Salinas (1)
- ♥ Sacramento (1)
- ♥ Vallejo (1)

BACS additionally has Project Reclamation co-living houses in Oakland, Hayward, Pleasanton, Livermore, and Richmond.

## HOW WE FUND OUR SERVICES

The majority of our services are funded by the federal, state, county, and local government. We also receive public funding from California Department of Education; Department of Social Services; Housing and Urban Development; and California Mental Health Services Act.

Because BACS is committed to providing excellent services, we supplement government funds with generous community support. This support comes from individual donations, foundations, volunteer work, corporate support, and events.

Our fiscal year 2021 annual operating budget is \$77,379,780

## **WHO OVERSEES and MONITORS OUR SERVICES**

Bay Area Community Services is accredited by the Commission on Accreditation of Rehabilitation Facilities (CARF). Many programs are certified by the County for Medi-Cal Certification. In addition, we are licensed by the California Department of Social Services, Community Care Licensing Divisions, at the following locations:

- Woodroe Place Crisis Residential Treatment, Hayward, CA\*(License #011401227)
- Rosewood Place Crisis Residential, Vallejo, CA (License #486803637)
- Amber House, Oakland, CA (License #019200732)

\*Also licensed by California Department of Health Care Services

## **BAY AREA COMMUNITY SERVICES LEADERSHIP**

John Steinfirst, Chair, Board of Directors

Jamie Almanza, MBA, CEO